

Parking FAQs

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1. Can I park at the Olarain venue if I'm coming by car?

The venue has its own open-air car park in the green tariff zone (with green and blue road markings). Pay at the blue parking meter located in the car park and display your ticket.

Maximum parking time: 9 hours (cost: 9 hrs = €3.50)

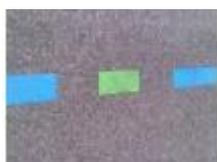
Monday-Friday: 9.00 – 13.30 / 15.30 – 20.00 (free of charge outside these times)

Saturday, Sunday and bank holidays (remember 12 October is a holiday!): free of charge and unlimited time.

2. What about street parking around the areas near the venue?

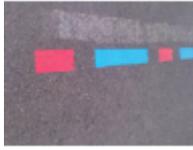
There are two tariff zones. Pay at the nearest blue parking meter and display your ticket:

Nearer the venue: green tariff zone (with green and blue road markings), the cheapest option:



Same as question 1 above (although in this tariff zone the maximum time can be 3 hours, 5 hours or 9 hours, so you'll have to check the blue label on the machine. For example, if it says "Gehienez 540' máximo", it means "maximum 540 minutes").

Towards Ondarreta Beach: red tariff zone (with red and blue road markings), a more expensive option:



Maximum parking time: 1.5 or 3 hours (cost: 3 hrs = €3.79)
Monday-Friday 9.00 – 13.30 / 15.30 – 20.00 (free of charge outside these times)
Saturdays: 9.00 – 13.30 (free of charge outside these times)
Sundays and bank holidays (remember 12 October is a holiday!): free of charge and unlimited time.

A bit further from the venue: blue tariff zone (blue road markings).



Same as question 1 above (maximum time 3 hrs, cost: 3 hrs = €2.96)

3. What should I do when I reach the maximum parking time?

Once you have been parked for the maximum parking time you should move your car to a different sector. For example, if you are parked at the venue (green zone 4/5), you could move it to green zone 4/3 (see map below).

4. Are the parking meters easy to use and can I use my credit/debit card?

The parking meters have multilingual instructions (Spanish, Basque, English, French) and accept credit/debit cards and coins.

5. Is there an easier way to pay for a street parking ticket?

Download the [ElParking app](#) from the App Store or Google Play and say goodbye to parking meters!

Only pay for the time you are parked, get refunds for the time you don't use, and extend your parking time from wherever you are.

6. Can I leave my car in a secure underground car park?

[Parking Ondarreta](#) is a secure 24-hour underground car park just 9 minutes' walk from the venue.

1-day voucher = 12 euros

12-hour voucher = 7 euros

Buy these vouchers online in advance or at the car park office when you get there. If you buy online, remember to activate your voucher at the office after parking your car.

If you just want to pay by the hour (more expensive), you can pay at the ticket machine before you leave the car park.

You can also book in advance using the ElParking app (see question 5).

7. Let me in on a secret, is there anywhere to park free of charge?

Yes! If you're willing to take a 20-minute walk to the venue. The free car park is located on Calle Bernardo Estornes Lasa, next to the Nanogune building. The only drawback is that it can get quite crowded, but worth a try.



8. I don't want to get towed, are there any places where I shouldn't park?

Make sure you don't park where there are white road markings with a B and R, as they are reserved for residents.

9. I want to visit the town centre and the Old Quarter (Parte Vieja) whilst I'm here, should I go by car?

No, it's not worth it. The city centre car parks are expensive and tend to fill up quickly. The bus service along the Avenida Tolosa into town is very frequent and quick. Hop onto the 5, 25 or 45 bus (wearing your mask!), which take you directly to the centre, plus you get to see marvellous views of the Concha beach on the way!

10. Help! I've run out of petrol! Where can I fill up?

The nearest places to buy petrol are the two Repsol petrol stations on Calle Zarautz 136 (open every day from 6.00 to 22.00) and Avenida Tolosa 188 (open 24 hours), a less than 10-minute drive from the venue.

11. Where can I find an electric charging point?

The nearest charging point is on Calle Ellias Salaberria, next to the Musikene building. There is also one at the petrol station on Calle Zarautz.

